

PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Email: ckrage@winonahealth.org

May 14, 2018

Ms. Cheryl Krage, Administrator Manor Livng HC & Watkins Manor 175 East Wabasha Winona, MN 55987

Re: Enclosed State Licensing Orders - Project Number SL20822010

Dear Ms. Krage:

On April 25, 2018, staff of the Minnesota Department of Health completed a follow-up survey of your agency to determine correction of orders found on the survey completed on February 1, 2018, with orders received by you on February 20, 2018. At this time these correction orders were found corrected and are listed on the attached State Form: Revisit Report.

If you have questions, contact Jonathan Hill at (651) 201-3993.

It is your responsibility to share the information contained in this letter and the results of the visit with the President of your organization's Governing Body.

Sincerely,

PAULA M. BASTIAN

Senior Health Program Representative **Health Regulation Division** Home Care & Assisted Living Program

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Enclosure

Cheryl Hennen, Office of the Ombudsman for Long Term Care cc:

Winona County Social Services

STATE FORM: REVISIT REPORT									
PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER	MULTIPLE CON	STRUCTION			DATE OF REVISIT				
H20822 _{Y1}	B. Wing	•							
NAME OF FACILITY STREET ADDRESS, CITY, STATE, ZIP CODE									
MANOR LIVNG HC & WATKINS MANOR 175 EAST WABASHA									
WINONA, MN 55987									
This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).									
ITEM	DATE	ITEM	DATE	ITEM	DATE				

ITEM Y4	DATE Y5	ITEM Y4		DATE Y5	ITEM Y4		DATE Y5	
ID Prefix 00265 Reg. # 144A.44, Subd. 1(2) LSC	Correction Completed 04/25/2018	ID Prefix 00870 Reg. #	791, Subd. 9(f)	correction completed 4/25/2018	ID Prefix Reg. # LSC	01035 144A.4793, Subd	Correction Completed 04/25/2018	ed
ID Prefix 01065 Reg. # 144A.4794, Subd. 1(Correction b) Completed 04/25/2018	ID Prefix 01245 Reg. # 144A.4 LSC	1798, Subd. 1	correction completed 4/25/2018	ID Prefix Reg. # LSC		Correction Completed	
ID Prefix Reg. # LSC	Correction	ID Prefix Reg. # LSC		correction	ID Prefix Reg. # LSC		Correction	
ID Prefix Reg. # LSC	Correction Completed	ID PrefixReg. #		correction	ID Prefix Reg. # LSC		Correction Completed	
ID Prefix Reg. # LSC	Correction	ID Prefix Reg. # LSC		correction	ID Prefix Reg. # LSC		Correction	
AGENCY: MDH (INI	VIEWED BY TIALS): PMB VIEWED BY ITIALS)	DATE: 5/14/18 DATE	SIGNATURE OF SU	RVEYOR: 31	1217		DATE: 4/25/18 DATE	
FOLLOWUP TO SURVEY CO 2/1/2018	CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?					ļ		

Page 1 of 1 EVENT ID: XVGU12



Protecting, Maintaining and Improving the Health of All Minnesotans

Email: RHOEG@WINONAHEALTH.ORG Certified Mail # 7016 3560 0000 0169 9485

February 16, 2018

Ms. Cheryl Krage, Administrator Manor Living HC & Watkins Manor 175 East Wabasha Winona, MN 55987

Re: Enclosed State Licensing Orders - Project Number SL20822010

Dear Ms. Krage:

A survey of the Home Care Provider named above was completed on February 1, 2018 for the purpose of assessing compliance with State licensing regulations. At the time of survey, staff from the Minnesota Department of Health noted one or more violations of these regulations that are issued in accordance with Minn. Stat. 144A.43 to 144A.484. If, upon follow-up, it is found that the correction order(s) cited herein are not corrected, a fine for each order not corrected may be assessed in accordance with a schedule of fines described in Minn. Stat. 144A.474, subd. 11.

State licensing orders are delineated on the attached Minnesota Department of Health order form. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota Statutes for Home Care Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by."

DOCUMENTATION OF ACTION TO COMPLY

According to Minn. Stat. 144A.474, subd. 8 (c), by the correction order date, the home care provider must document in the provider's records any action taken to comply with the correction order. The commissioner may request a copy of this documentation and the home care provider's action to respond to the correction orders in future surveys, upon a complaint investigation, and as otherwise needed.

CORRECTION ORDER RECONSIDERATION PROCESS

According to Minn. Stat. 144A.474, subd. 12, you have one opportunity to challenge the correction order issued, including the level and scope, and any fine(s) assessed. The written request for reconsideration must be received by the Commissioner within 15 calendar days of the correction order receipt date. In an effort to accurately review each citation challenged, please also submit all supporting documents within the same 15 calendar days of the correction order receipt date. The

Manor Living HC & Watkins Manor February 16, 2018 Page 2

Commissioner shall then begin reviewing the request for reconsideration and supporting documents. The Commissioner shall respond in writing to the request within 60 days of the date the provider requests a reconsideration. Any documentation received after the Commissioner's response is completed will not be considered. You are required to send your written request and all supporting documents to renae.dressel@state.mn.us; or, if you prefer you can mail it to:

> Renae Dressel, Senior Health Program Representative Home Care Correction Order Reconsideration Process Minnesota Department of Health/Health Regulation Division P.O. Box 3879 85 East 7th Place, Suite 220 St. Paul, Minnesota 55101

We urge you to review these orders carefully. If you have questions, contact Jeri Cummins at (218) 302-6193.

It is your responsibility to share the information contained in this letter and the results of the visit with the President of your organization's Governing Body.

Sincerely,

PAULA M. BASTIAN

Senior Health Program Representative **Health Regulation Division** Home Care & Assisted Living Program

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Enclosure

Cheryl Hennen, Office of the Ombudsman for Long Term Care cc:

Winona County Social Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MULTIPL A. BUILDING:	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		H20822		B. WING		02/0	1/2018
NAME OF F	PROVIDER OR SUPPLIER				STATE, ZIP CODE	•	
MANOR	LIVNG HC & WATKIN	S MANOR		WABASHA MN 55987			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY F SC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUI CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
0 000	Initial Comments			0 000			
	In accordance with 144A.43 to 144A.45 been issued pursual Determination of what corrected requires a requirements provide indicated below. What contains several ite of the items will be compliance. INITIAL COMMENT SL20822010 On January 30, 31, a surveyor of this Dabove Comprehens the following correctime of the survey, and the survey, and the survey.	Minnesota Statutes, s 32, this correction ord ant to a survey. The survey of the survey of the compliance with all ded at the Statute nurthen Minnesota Statut ms, failure to comply considered lack of	been mber e with any 1, 2018, ited the der and d. At the receiving		Minnesota Department of Health documenting the State Licensing Correction Orders using federal s Tag numbers have been assigned Minnesota State Statutes for Hom Providers. The assigned tag numl appears in the far left column enti Prefix Tag." The state Statute number the corresponding text of the state out of compliance is listed in the "Summary Statement of Deficiency column. This column also include findings which are in violation of the requirement after the statement, "Minnesota requirement is not met evidenced by." Following the survindings is the Time Period for Concepted Deficiency of the States of the S	oftware. I to le Care oer tled "ID ober and e Statute sies" s the he state This as eyors' rrection. DING OF F TO . THIS	
0 265 SS=D	Standards Practice	2) Up-To-Date Plan/A ement of rights. A per	·	0 265			

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE TITLE

Minnesota Department of Health
STATEMENT OF DEFICIENCIES (X1)

	NT OF DEFICIENCIES I OF CORRECTION	(X1) PROVIDER/ IDENTIFICA	/SUPPLIER/CLIA TION NUMBER:		E CONSTRUCTION		SURVEY PLETED
				B. WING			
		H20822				02/	01/2018
NAME OF	PROVIDER OR SUPPLIER			DRESS, CITY, S WABASHA	STATE, ZIP CODE		
MANOR	LIVNG HC & WATKIN	S MANOR		MN 55987			
(X4) ID PREFIX TAG	SUMMARY STA (EACH DEFICIENCY REGULATORY OR L		DED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	I SHOULD BE	(X5) COMPLETE DATE
0 265	Continued From pareceives home care (2) the right to rece according to a suita subject to accepted health care standards, to take a modifying, and evaluating the plan. This MN Requirements by: Based on observation review, the licensess services were provious infection control state employee (G) obsection that did not safety but had the policient's health or saccause serious injuries issued at an isolal limited number of collimited number of situation has occurrifindings include: Employee G (unliced wash her hands and providing toileting for risk of cross-contary on February 1, 2011 employee G wash gloves. While the contact of the received wash gloves. While the contact of the received wash gloves.	e services has ive care and sable and up-to- re, medical or an active part if and services; ent is not met fon, interview a failed to ensure ded according andards for one rived during climated scope (which tharm a clien to the staff are involved that the same affect aff are involved only occasions and personned or change gor client B1 to mination. 8, at approximates approximates and personned to assing was observed to assing was observed hands	ervices -date plan, and nursing in developing, as evidenced and record are the care and g to accepted e of one ient cares. wo violation (a t's health or we harmed a not likely to or death), and nen one or a cted or one or a ed or the sionally). The nel/ULP) did not loves when decrease the nately 1:00 p.m. sist client B1 with rved: and applied	0 265	DEFICIENCY		

Minnesota Department of Health

STATE FORM 6899 XVGU11 If continuation sheet 2 of 16

	OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		H20822	B. WING		02/0	1/2018
NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
MANOR	LIVNG HC & WATKIN	S MANOR	WABASHA MN 55987			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	_D BE	(X5) COMPLETE DATE
0 265	brief, folded it, and incontinent brief wa with urine. Without changing gloves the pants, as she place Employee G verified. On February 1, 201 employee B (assiste ULP should have rewashed her hands a before touching the The licensee's "Har procedure, dated Jahygiene should be prontaminated secret. No further informatic	threw it into the garbage. The s observed to be saturated washing her hands and e employee touched the clients of a clean incontinent pad. d the observation. 8, at approximately 1:30 p.m., ed living director) verified the emoved the soiled gloves, and donned clean gloves clients pants. Ind Hygiene" policy and anuary 2013, indicated hand performed after contact with etions.	0 265			
0 870 SS=F	days 144A.4791, Subd. 9 (f) The service plan (1) a description of provided, the fees for each service, accorreview or assessment (2) the identification staff who will provided.	O(f) Contents of Service Plan must include: the home care services to be or services, and the frequency rding to the client's current ent and client preferences; of the staff or categories of the the services; d methods of monitoring	0 870			

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Minnesota Department of Health STATE FORM

XVGU11 If continuation sheet 3 of 16

-	NT OF DEFICIENCIES I OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION		E SURVEY PLETED
		H20822	B. WING		02/	01/2018
	PROVIDER OR SUPPLIER LIVNG HC & WATKIN	S MANOR 175 EAS	DDRESS, CITY, ST T WABASHA I, MN 55987	TATE, ZIP CODE		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE
0 870	(4) the frequency of staff and type of perstaff; and (5) a contingency provider and by the representative if the scheduled service of (ii) information and client's representative provider; (iii) names and conclient wishes to have if there is a significal client's condition, in information as to who has authomore as to who has a significant as to who has a signifi	f sessions of supervision of rsonnel who will supervise lan that includes: aken by the home care client or client's ecannot be provided; a method for a client or ive to contact the home care tact information of persons the re notified in an emergency or ant adverse change in the including identification of and cority to sign for the client in an eses in which emergency re not to be summoned 145C, and declarations made				

Minnesota Department of Health

STATE FORM 6899 XVGU11 If continuation sheet 4 of 16

-	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUM			E CONSTRUCTION		E SURVEY PLETED
		H20822		B. WING		02/	01/2018
NAME OF	PROVIDER OR SUPPLIER		STREET ADI	DRESS. CITY. S	STATE, ZIP CODE	1 02/	01/2010
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			WINONA,	MN 55987	DDOWDEDIO DI ANI OF CO	DDECTION	0.47
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0 870	Continued From page 4			0 870			
	failure that has affected or has potential to affect a large portion or all of the clients). The findings include:						
	include the schedul reviews or assessm frequency of superv client A1's service p contingency plan th	B1's service plan failed and methods of morents of the client, and rision of staff. In additional failed to include a lat included identification who has authority to mergency.	nitoring If the on, on of				
	Client A1's "Watkins Manor Home Care Service Plan" dated April 7, 2017, indicated the client required the assistance of staff with medication and treatment management services.						
	Client A2's "Watkins Manor Home Care Service Plan" dated September 7, 2017, indicated the client required the assistance of staff with bathing, medication and treatment management services.						
	Plan" dated August required the assista	s Manor Home Care \$ 10, 2017, indicated the nce of staff with dress toileting, transfers, an ement services.	ne client sing,				
	schedule and methor on-going reviews or	B1's service plans lack ods of monitoring initial assessments of the or y supervision of staff.	al, and				
	contingency plan th	I's service plan lacked at included identificati to who has authority to mergency.	on of				

6899

	IT OF DEFICIENCIES OF CORRECTION		/SUPPLIER/CLIA TION NUMBER:		E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
				A. BOILDING.			
		H20822		B. WING		02/0	1/2018
NAME OF I	PROVIDER OR SUPPLIER				STATE, ZIP CODE		
MANOR	LIVNG HC & WATKIN	S MANOR		WABASHA MN 55987			
(X4) ID PREFIX TAG	SUMMARY STA (EACH DEFICIENC) REGULATORY OR L		EDED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
0 870	Continued From particles of the continued From the continued From the completed to interest of the completed from the completed to interest of the completed from the content. The licensees "Compand procedure dates of the content of the c	18, at approximed living directions of severified client service plan form of the service plan ods of monitor assessments ay supervision of client A1's solude a continual control of serviced, March 201 include the about the serviced of th	tor) indicated the s A1, A2, and B1 used for all ent A1, A2, and ans lacked the ring initial, and s of the client, of staff. ervice plan was aware of the ce Plans" policy 5, indicated the pove noted	0 870			
01010 SS=A	10 144A.4792, Subd. 22 Disposition of Medications			01010			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

,	ROVIDER/SUPPLIER/CLIA ENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE COMP	
		D WING			
	H20822	B. WING		02/0	1/2018
NAME OF PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MANOR LIVNG HC & WATKINS MAN	OR	WABASHA MN 55987			
(X4) ID SUMMARY STATEMENT PREFIX (EACH DEFICIENCY MUST E REGULATORY OR LSC IDEN	BE PRECEDED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	_D BE	(X5) COMPLETE DATE
dispose of any medication comprehensive home care discontinued or expired or the service contract or the according to state and fed disposition of medications substances. (c) Upon disposition, the ocare provider must docum record the disposition of the medication's name, strumber as applicable, qua medications were given, donames of staff and other in the disposition. This MN Requirement is not by: Based on interview and reflicensee failed to ensure of disposition of medications of two discharged clients (medication managements reviewed. This practice resulted in a violation that has no poter a minimal impact on the context health or safety), and was scope (when one or a limitare affected or one or a limitare involved or the situation occasionally). The findings Client #2's record lacked of identified the method of dismedications at the time of	e provider that are rupon the termination of e client's death deral regulations for and controlled comprehensive home nent in the client's ne medication including rength, prescription antity, to whom the date of disposition, and individuals involved in not met as evidenced ecord review, the documentation of the awas complete for one (#2) who received services, with records level one violation (antial to cause more than lient and does not affect issued at an isolated ted number of clients mited number of staff on has occurred only include:	01010	DELICITY STATES OF THE PROPERTY OF THE PROPERT		

Minnesota Department of Health

STATE FORM 6899 XVGU11 If continuation sheet 7 of 16

STATEMEN	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		H20822	B. WING		02/0	1/2018
NAME OF I	PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	STATE, ZIP CODE	-	
MANOR	LIVNG HC & WATKIN	S MANOR	WABASHA MN 55987			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	D BE	(X5) COMPLETE DATE
01010	medication at the timedication's name, number, quantity, to given if applicable, of staff and other in disposition. Client #2 was admit 19, 2015, and was The client's service indicated the client management service. Client #2's diagnos limited to, congestive hypertension, and opprescriber's orders included, but were anti-hypertensive, be anti-diabetic medicated. Client #2's discharge 17, 2017, indicated the hospital due to expired on July 10, summary form inclustratus of medicatic immediately following slash through it. Not medication disposition of the medication of the medicate management 1, 201 employee B (assist the licensee management 1, 201 employee verif documentation of the medication of the me	me of discharge, including the strength, prescription whom the medications were date of disposition, and names dividuals involved in the steed for services, on January discharged on July 10, 2017. plan, dated January 19, 2017, received medication ces. es included, but were not we heart failure (CHF), diabetes. The client's dated February 15, 2017, not limited to, blood thinning, and ations. ge summery form dated, July the client was transferred to CHF complications and 2017. The client's discharge uded an area that noted on upon discharge," ng was a hand written o with a further information for	01010			

Minnesota Department of Health

STATE FORM 6899 XVGU11 If continuation sheet 8 of 16

	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING:	E CONSTRUCTION	(X3) DATE COMP	SURVEY PLETED
		H20822	B. WING		02/0	1/2018
	PROVIDER OR SUPPLIER	S MANOR 175 EAS	DDRESS, CITY, S T WABASHA , MN 55987	STATE, ZIP CODE		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	JLD BE	(X5) COMPLETE DATE
01010	was aware of the real The licensee's "Dis Medication" policy a September 2014, in by the licensee wou client's representation manage terminated, and meafter death or terminated and the disposition or disposition or disposition document the client record wo content.	equirement. position/Destruction of and procedure, dated adicated medications secured all be given to the client, or the give when the client's ement services were edication left with the provider anation of services would be cy indicated documentation of isposal of the medication and procedure indicated, upor entation of the medication in buld include the above noted				
01035 SS=F	management plan. management of ord or therapy services care provider must service plan a writte or therapy services client. The provider maintain a current i therapy manageme must contain at lear	zed treatment or therapy For each client receiving dered or prescribed treatments, the comprehensive home prepare and include in the en statement of the treatment that will be provided to the must also develop and individualized treatment and ent record for each client which				

Minnesota Department of Health

Minnesota Department of Health

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

-	IT OF DEFICIENCIES OF CORRECTION		R/SUPPLIER/CLIA ATION NUMBER:		E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		H20822	2	B. WING		02/0	1/2018
NAME OF I	PROVIDER OR SUPPLIER			DRESS, CITY, S	STATE, ZIP CODE	1 02.0	,,
MANOR	LIVNG HC & WATKIN	S MANOR		WABASHA MN 55987			
(X4) ID PREFIX TAG	SUMMARY STA (EACH DEFICIENCY REGULATORY OR L		EDED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOU) CROSS-REFERENCED TO THE APPRO DEFICIENCY)	_D BE	(X5) COMPLETE DATE
01035	Continued From pa	ge 9		01035			
	provided;						
	(2) documentation of specific client instructions relating to the treatments or therapy administration;						
	(3) identification of treatment or therapy tasks th will be delegated to unlicensed personnel;						
	(4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and						
	(5) any client-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes.						
	This MN Requirements by: Based on interview licensee failed to de individualized treatments management record content for one of opprescribed treatments	and record revelop and ment and the document and the document (A1)	eview, the raintain a current rapy all required) who had a				
	This practice result violation that did no safety but had the p client's health or sa cause serious injury was issued at a wid problems are perva	t harm a clied totential to hat fety, but was y, impairment lespread sco	nt's health or ave harmed a not likely to t, or death), and pe (when				

Minnesota Department of Health

STATE FORM KVGU11 If continuation sheet 10 of 16

	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPL A. BUILDING:	E CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		H20822	B. WING		02/	01/2018	
	PROVIDER OR SUPPLIER	S MANOR 175 EAS	DDRESS, CITY, S T WABASHA , MN 55987	STATE, ZIP CODE			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THI DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETE DATE	
01035	failure that has affe a large portion or al include: Client A1's diagnosi to, diabetes. The cli March 24, 2017, includeily. Client A1's "Watkins Plan" dated April 7, services included, be diabetes managem Client A1's record laplan to include the form of the will be delegated to procedures for not appropriate licenses problem arises with services; and any client-specific documentation of the verification that all the administered as present the administered as present the license manage client A1, and six (6) verified the above of 7 clients received the services, and would therapy management employee was unaway and the services and would the services and services are services and services and services are services are services and services are services and services are services and services are services are services and services are services and services are services are services are services are services and services are services are services are services are services are services.	cted or has potential to affect I of the clients). The findings is included, but was not limited ent's prescriber's order dated, cluded, check blood sugars. So Manor Home Care Service 2017, indicated the client out were not limited to, ent daily. Socked a treatment or therapy collowing content: eatment or therapy tasks that unlicensed personnel; tifying a registered nurse or dicent health professional when a treatment or therapy received reatment and therapy was escribed, and monitoring of y to prevent possible	,				

6899

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIES IDENTIFICATION NUMBER 1			(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED		
		H20822		B. WING		02/0	1/2018
NAME OF PROVIDER OR SUPPLIER STREET ADD			DRESS, CITY, S	STATE, ZIP CODE			
I MANOR LIVNG HC & WATKINS MANOR			WABASHA MN 55987				
(X4) ID PREFIX TAG	SUMMARY STA (EACH DEFICIENC) REGULATORY OR L		DED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
01035	Continued From pa	ige 11		01035			
	Prescriptions and Treatment and Therapy Orders" policy and procedure dated May 2017, was provided; however, the policy and procedure did not include treatment and therapy management plan content.						
	No further informat	ion was provid	ed.				
	TIME PERIOD FOR CORRECTION: Seven (7) days						
01065 SS=D	144A.4794, Subd.	1(b) Protecting	Client Records	01065			
	(b) Client records, a must be protected a unauthorized disclochapter 13 and other and state laws. The home ca implement written patterns and security of client criteria for release of	against loss, ta sure in compli er applicable re re provider sha procedures to cont's records an	ampering, or ance with elevant federal all establish and control use,				
	This MN Requirement is not met as evidenced by: Based on observation, and interview, the licensee failed to ensure one of seven client (B3) records was protected from unauthorized disclosure in compliance with state and federal laws by leaving the client record opened, and unsupervised in an unlocked public area.						
	This practice result violation that did no safety but had the p client's health or sa cause serious injury was issued at an is	ot harm a client potential to hav fety, but was n y, impairment,	d's health or we harmed a not likely to or death), and				

6899

	AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION :	COMPLETED		
	H20822		B. WING		02/01/2018		
NAME OF	PROVIDER OR SUPPLIER	<u> </u>	T ADDRESS, CITY, S	STATE, ZIP CODE			
MANOR LIVNG HC & WATKINS MANOR			AST WABASHA NA, MN 55987				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOT CROSS-REFERENCED TO THE APPROPRIEM OF T	OULD BE COMPLET	ΓE	
	limited number of si situation has occurr findings include: On February 1, 201 p.m., employee G (cobserved to administ The medication adrilocated on a counter After preparing the administration, employees MAR, and far after leaving the kitcomedication. Two client's MAR, and far after leaving the kitcomedication. Two clients outside of the kitcomedication was not being supelemployees at the tirfindings. On February 1, 201	lients are affected or one or taff are involved or the red only occasionally). The 8, at approximately 12:30 unlicensed personnel) was ster medication to client B3. ministration record (MAR) wer in the gated kitchen area. clients medication for ployee G failed to close the ailed to close the kitchen gate chen area to administer the ents were sitting in the area citchen at that time. The roo ervised by any of the licenseme. Employee G verified the 8, at approximately 1:00 p.red living director) indicated	as te m e's				
	the kitchen gate to privisitors from access The licensee's "Sec Records," policy darelient records and of kept confidential an authorized personnt. No further information of the personner of	curity and Retention of Cliented March 2015, indicated client information would be ad accessible only to el. ion was provided. R CORRECTION: Seven (7)	t (
01245 SS=F	144A.4798, Subd. 1	I TB Prevention and Contro	01245				

6899

		(X1) PROVIDER/S IDENTIFICAT	SUPPLIER/CLIA FION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED		
		H20822		B. WING		02/0	1/2018	
NAME OF	PROVIDER OR SUPPLIER		STREET AD	DRESS, CITY, S	STATE, ZIP CODE			
MANOR LIVNG HC & WATKINS MANOR 175 EAST WINONA, I			WABASHA MN 55987					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	CTION SHOULD BE COMPLETE O THE APPROPRIATE DATE		
01245	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		01245					
	problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the clients). The findings include: On January 30, 2018, at approximately 12:00							

Minnesota Department of Health

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	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPL A. BUILDING:	E CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		H20822	B. WING		02/0	01/2018	
NAME OF	PROVIDER OR SUPPLIER	STREET AI	DRESS, CITY, S	STATE, ZIP CODE			
MANOR	LIVNG HC & WATKIN	S MANOR	ΓWABASHA , MN 55987				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APF DEFICIENCY)	OULD BE	(X5) COMPLETE DATE	
01245	p.m. during the entry was made to employ for the licensee's TI. The licensee provid Assessment 2017." indicated the command outpatient setting indicated the risk cl. Winona Health entity and senior services. CDC "Guidelines for of Mycobacterium to Settings, 2005," paglimited to the follow health-care setting ongoing evaluations. TB, regardless of whealth-care se	rance conference, a request byee B (assisted living director) B facility risk assessment. Ited a document titled "TB Risk #1. b. of the document inunity profile included inpatientings. In addition, the form assification applied to all of ties including clinics, dialysis, in the form as including clinics, dialysis, in the factor of the factor of the risk for transmission of the risk for transmission of the risk for transmission of the the ror not patients with med TB disease are expected in the setting; the TB risk					

Minnesota Department of Health

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Minnesota Department of Health
STATEMENT OF DEFICIENCIES (X1)

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SU IDENTIFICATION		(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
				D WINC			
		H20822		B. WING		02/0	1/2018
NAME OF	PROVIDER OR SUPPLIER				STATE, ZIP CODE		
MANOR	LIVNG HC & WATKIN	S MANOR		WABASHA MN 55987			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
01245	Continued From pa	ıge 15		01245			
	guideline, facilities setting would need each setting.	with more than					
	The risk assessment document provided by the licensee, identified above, did not identify which risk assessment worksheet had been used to complete the assessment. In addition, the document indicated the risk assessment was completed for multiple Winona Health settings.						
	On January 31, 2018, at approximately 10:30 a.m., employee B verified the TB risk assessment document was completed for all Winona Health care settings located in Winona. The employee was unaware of the requirement. Employee B was unable to report which risk assessment worksheet had been used to complete the licensee's TB risk assessment document.						
	On February 1, 2018, at approximately 5:00 p.m., employee A (vice president of senior services) verified the above noted content.						
	The licensee's "Tub procedure, dated M risk assessment we however the policy a separate risk ass for each type of set	farch 2016, indictional be completed and procedure desament would	cated facility ed annually; did not indicate				
	No further informat	ion was provide	d.				
	TIME PERIOD FOI (21) days	R CORRECTIO	N: Twenty-one				